



TENTSILE

TRILLIUM

OWNER'S MANUAL

# CONGRATULATIONS

YOU ARE NOW THE  
PROUD OWNER OF A  
TENTSILE TRILLIUM

## WARNING

TENTSILE IS NOT A TOY

### RISK OF SERIOUS INJURY

A VISUAL AND TACTILE INSPECTION OF YOUR  
TENTSILE'S FLOOR, STRAPS AND RATCHETS  
SHOULD BE MADE BEFORE EACH USE.

CHECK THE HEALTH AND STRENGTH OF THE  
TREES CHOSEN TO BE ANCHOR POINTS  
BEFORE USE.

Recommended set up height 1.2m / 4 feet  
MAX LOAD 400kg/ 880lbs

# Contents

IT IS IMPORTANT THAT  
ALL USERS READ AND  
UNDERSTAND THE  
MATERIALS IN THIS  
MANUAL BEFORE ANY  
INSTALLATION AND USE  
OF THE PRODUCT

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# Introduction

The Trillium hammock is the most hardcore triple hammock on the market. Reinforced by 20-plus metres of seat belt, and secured by heavy-duty ratchets and webbing, it provides unprecedented safety, stability, comfort and of course, the most exciting view in the great outdoors.

Stack one, two or three under your main tent to create multi-floor, outdoor living environments. It even has all the fittings to accommodate a Vista roof. Trillium hammocks can be used to add sleeping space for fellow campers, or simply to expand the space of your tree tent for extra gear, shoes, dogs or wet stuff.

The Trillium can also be used directly underneath the Stingray and Vista tents to hold an insulation layer of clothes or blankets up against your back, keeping you toasty warm in cold weather.

The unique design creates a comfortable base camp, irrespective of ground conditions as well as providing increased protection from insects, snakes and other predators – if you venture somewhere more exotic.

We created this product because we love trees and believe that if we're all hanging out in trees, they can't cut them down!

We plant 3 trees for every tent we sell. :)

PLAY, CAMP, EXPLORE...



# Terms of Use

Tentsile tree tent should be set up only as outlined in this manual.

Do not use walls, fences, street furniture, roof racks, posts or trees less than 40cm / 15 inches diameter as anchor points, as they may not be strong enough.

Do not use tensioning components other than those supplied with this product.

Do not set up higher than 1.2 metre / 4 feet from the ground or above hard, sharp or pointy objects.

Tactile and visual checks should be made to ALL tent components and ALL anchor points before each use.

Replace any damaged elements if any are found.

Keep away from fire and sharp objects.

Do not be use after the consumption of any intoxicating substances.

Children must be supervised by an adult at all times.

Do not attach to trees or branches that show signs of structural weakness.

Do not adjust or open ratchets whilst tent is occupied.

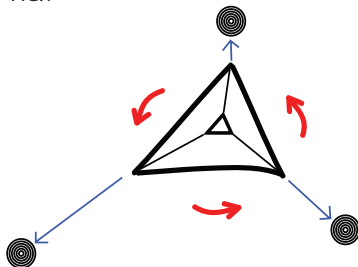
Do not use during lightning storms or high winds.

Do not use in areas of unstable ground.

Tentsile does not offer protection from all animals.

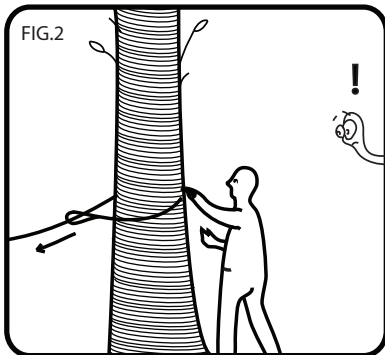
## Written instructions and further detail is

FIG.1



1. Lisez bien toutes les instructions.
2. Déployez et faites tourner la tente au besoin pour aligner les coins jusqu'aux arbres choisis.

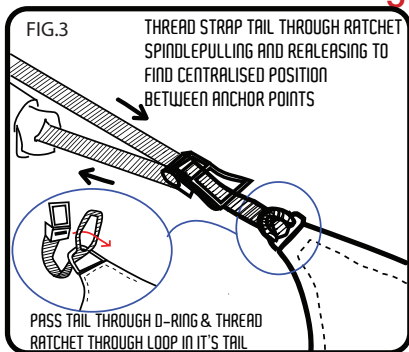
FIG.2



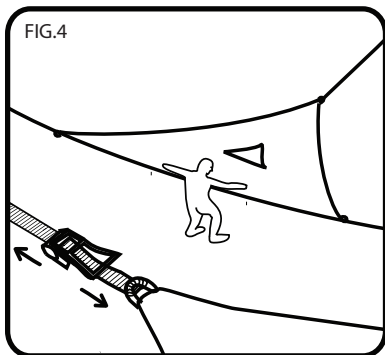
3. Choisissez 3 points forts pour planter la tente.
4. Attachez des sangles longues aux arbres en les gardant relativement droites.

# Instructions

listed below each of the following diagrams



5. GIRTH BUCKLE TO CORNER D-RINGS AS SHOWN ABOVE OR USING A CARABINER. ENSURE ALL CONNECTIONS ARE SECURE.



6. FIT FRONT POLE ENDS INTO SOCKETS

7. ADJUST STRAP LENGTHS FOR TIGHT, EVEN TENSION

-REDO IF NECESSARY.



# Specifications

Size: 4.2m x 4.2m x 4.2m / 14 x 14 x 14'

Floor area: 7.5sqm / 80sqf

Bag Size: 49 x 15 x 15cm / 20 x 8 x 8"

Tent weight: 5.5kg / 10lbs

Floor: 240D PU coated hexagonal inclined joint polyester-nylon composite, reinforced with 20 metres of seatbelt webbing.

Ratchets & straps: 35mm heavy duty industry grade straps - 2.5 tonne minimum breaking strength.

Maximum capacity: 3 adults and their gear or 2 adults and 2 children.

All tents are US CPAI-84 & Canadian F-16 fire rated.

**DO NOT EXCEED MAXIMUM LOAD 400kg / 880lbs**





# Floor Strap Calibration

1. Put one tent up with each corner pointing **DIRECTLY** at the respective tree.
  2. Each strap should be looped around the tree 1.2m / 4 feet above the ground.
  3. Raise the tent so it's about 4 feet off the ground. Do not tighten much yet.
  4. Align the tent perfectly. The best way to do this is to stick your head under each orange strap (by the tree) and look towards the middle of the tent. You will see down each strap and under the tent. The orange strap should align perfectly straight with the underfloor strap. You may have to loosen some ends and tighten others until you get those **STRAIGHT LINES**. This is important.
  5. During recalibration, make sure the underfloor buckles are loose at this point.
  6. Then tighten the orange straps a bit using the ratchets so the floor becomes flat(ish). You need medium tension at this point. (About half your maximum strength, or the maximum strength of a child)
  7. At each corner take the end of each underfloor seatbelt strap in your hand and give it a good yank away from the buckle towards the middle of the tent.
  8. Stick the poles through the sleeves, into the yellow pocket at the far end and into their respective sockets each side of the front door.
  9. Raise the tent fully and tighten the orange ratchets/straps **AS HARD AS YOU POSSIBLY CAN**. Pull through as much slack in the orange straps before you start tightening. The ratchet will only take about 7-9 back-and-forth movements before the spindle becomes full. Do not overload the ratchet spindle as it could prevent locking, and make sure it is **LOCKED SHUT** when you're done.
- At this moment, if you sit inside the tent the straps that are around your sitting area should be equally raised around you and at an equal height to each other (similar to a shallow bathtub where both sides of the tub are at the same height and above the middle seating area - so the water wouldn't spill out).
- 9a. If the middle underfloor straps are lower then you can loosen one orange ratchet/strap, then tighten each of those underfloor seatbelt straps by an extra centimetre and then try again.
- (Alternatively, if they are higher, then loosen the seat belts by 1cm / 1/2 inch.)

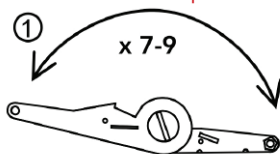


# How to use a Ratchet

- 1) Take tail end of the long strap around your trees and thread through the loop and away from tree, towards your Tentsile.
- 2) Thread short end of the ratchet strap through the D-Ring at each corner of your Tentsile and take the buckle through the loop.
- 3) Take long strap tail and thread it through the ratchet buckle spindle, pulling through all excess orange strap. Pump ratchet a few times overlocking it to stop any strap slippage before moving to the next corner.
- 4) Repeat step 3 at each tent corner, trying as much as possible to keep the tent corners pointing towards their respective anchor points.
- 5) Revisit all corners and adjust as necessary. Use line of sight down each strap to centralise your Tentsile between your chosen anchor points. You have about a 5 degree margin of tolerance in each direction.
- 6) Tighten ratchets as much as you can. **ENSURE RATCHETS ARE IN LOCKED POSITION BEFORE ENTERING THE TREE TENT.**
- 7) Tie a knot in the tail end of the strap through the ratchet buckle handle ( as a fail safe ) to ensure it cannot be opened accidentally.

## >>ATTENTION<<

Pump the ratchet handle back and forth to increase tension to straps



② !!!



Unlocked



Locked



# Policies

## **Maintenance**

Visual and Tactile inspection of all components for structural damage before every use and dry out Tentsile thoroughly before packing away. Tentsiles should be stored safely in a dry environment.

## **Returns**

You can return this product, unused, within 4 weeks of purchase and expect a full refund or replacement. If a manufacturing defect occurs within 1 year of reasonable\* use, the product can be returned for repair or exchange.

\*use as intended and outlined herein and no more than 3 months continuous use.

## **Weather**

The Tentsile tree tent is not intended to be used in inclement, severe, or bad weather. If there is weather that creates dangerous conditions, such as storms, heavy rain, high winds, and/or lightning, do not use or remain in the Tentsile tree tent in or during those conditions. It is recommended that the Tentsile tree tent is taken down and stored to avoid remaining in and being subject to such conditions. Leaving the Tentsile tree tent out and installed in bad weather can lead to potential destruction and/or damage to it (not covered by warranty). If the Tentsile tree tent is subject to such conditions, it and its anchor/hanging system should be inspected in detail prior to any future use. Be sure to thoroughly dry the Tentsile tree tent before storing.

This one year warranty covers all manufacturing faults of fabrics, parts and workmanship. This warranty covers the functionality of the product for its normal, intended use as specified in Tentsile's consumer literature, incl. website.

It does not cover poles or malfunction of any component that has resulted from improper or unreasonable use or neglectful maintenance, the user's use of undersized or unhealthy trees, sharp objects or fire near the tent or the use by more than the recommended number of persons, at the recommended set up height.

This policy does not cover damage incurred by environmental conditions, weather conditions, or apocalyptic events.

## **Contact us**

[info@tentsile.com](mailto:info@tentsile.com)

We are here to help.



# Warnings & Disclaimers

INSTALLATION AND USE OF THE TENTSILE TREE TENT MAY INVOLVE HEIGHTS, CAN BE DANGEROUS AND MAY LEAD TO INJURY AND/OR DEATH. THE INSTALLATION MUST NEVER BE EXECUTED BY MINORS AND EXTREME CARE AND CAUTION MUST BE TAKEN WHEN EXECUTED BY ADULTS. DO NOT USE ANY OTHER COMPONENTS, PARTS, TOOLS OR MATERIALS OTHER THAN THOSE INCLUDED IN THE TENTSILE TREE TENT PACKAGE, RECOMMENDED IN THIS MANUAL OR IN OTHER TENTSILE LITERATURE.

A HANGING AND/OR SUSPENSION SYSTEM IS ONLY AS STRONG AS ITS WEAKEST LINK AND ALL INSTRUCTIONS AND GUIDELINES MUST BE FOLLOWED. The Tentsile tree tent must only be used in the manner described in this manual. WHEN ASSEMBLED AND INSTALLED, THE TENTSILE TREE TENT PLACES SIGNIFICANT FORCE ON THE ANCHOR POINTS, GREAT CARE MUST BE EXERCISED WHEN USING IT TO DECREASE THE RISK OF INJURY AND/OR DEATH. OVERLOADING THE TENTSILE TREE TENT WITH MORE THAN 880 POUNDS (400 KG) INCREASES THE FORCES AND MAY CAUSE ANCHOR, TREE TENT AND/OR ANY PARTS TO FAIL, RESULTING IN INJURY AND/OR DEATH.

THE MANUFACTURER AND RESELLERS OF THE TENTSILE TREE TENT EXPLICITLY DISCLAIM ANY AND ALL RESPONSIBILITY AND LIABILITY FOR ANY DEATH, PARALYSIS, INJURY, AND/OR DAMAGE TO ANY PERSON OR PROPERTY THAT MAY OCCUR THAT ARISES OUT OF OR IS IN ANY WAY RELATED TO THE USE OF THIS PRODUCT.

USING ANY EQUIPMENT THAT IS SUSPENDED ABOVE GROUND CAN BE A DANGEROUS ACTIVITY THAT MAY RESULT IN SERIOUS INJURY AND/OR DEATH EVEN WHEN USED PROPERLY. USE AT YOUR OWN RISK AND ALWAYS USE COMMON SENSE.

# The Small Print

The Tentsile tree tent is designed for play relaxation, and camping/sleeping. NEVER jump into, onto or use it as a trampoline or swing. It is not intended to be used for rock climbing, cliff faces, overhangs or above or next to large drops. Do NOT attach or secure the Tentsile tree tent to a movable platform or anchor, it is not intended to be used for such recreation or activities. Do NOT attempt to use this product for anything other than its intended purpose, and always observe height and weight limits.

## Warranties

This one year warranty covers all manufacturing faults of fabrics, parts and workmanship. This warranty covers the functionality of the product for its normal, intended use as specified in Tentsile's consumer literature, incl. website.

It does not cover poles or malfunction of any component that has resulted from improper or unreasonable use or neglectful maintenance, the user's use of undersized or unhealthy trees, sharp objects or fire near the tent or the use by more than the recommended number of persons, at the recommended set up height.

This policy does not cover damage incurred by environmental conditions, weather conditions, or apocalyptic events.

The Warranty herein will not be honored for products that are purchased through an unauthorized dealer or secondary reseller. Unauthorized and/or resold products are not backed up by the high quality standards and dependability of original products sold by authorized dealers. Buying from an unauthorized dealer you could get a product that is fake, stolen, or a remanufactured, and being listed as new. To redeem any potential warranty you will need to provide proof of purchase with the product.

Other than as described above, THE MANUFACTURER, SELLERS, AND RESELLERS OF THIS PRODUCT MAKE NO OTHER REPRESENTATIONS AND/OR WARRANTIES, EITHER EXPRESS OR IMPLIED, REGARDING THE PRODUCT, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES AS TO MERCHANTABILITY, QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE. THE MANUFACTURER, SELLERS, AND RESELLERS SHALL NOT BE LIABLE IN ANY WAY WHATSOEVER FOR SPECIAL, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, WHETHER BASED ON BREACH OF CONTRACT, BREACH OF WARRANTY, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR OTHERWISE, EVEN IF THEY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. VIOLATION OF THE INSTRUCTIONS AND WARNINGS HEREIN OPERATES AS A WAIVER OF CLAIMS BY THE USER. THE TENTSILE TREE TENT USER AGREES THAT HIS OR HER FULL REMEDY AGAINST THE MANUFACTURER, SELLERS, AND RESELLERS FOR ANY LIABILITY, CLAIMS, OR DAMAGES, SHALL BE LIMITED TO THE PURCHASE PRICE OF THE TENTSILE TREE TENT, AND IRREVOCABLY WAIVES ALL CLAIMS FOR ANY OTHER DAMAGES THAT SUCH USER MAY HAVE.



# Other Tentsile Products



TENTSILE CONNECT



TENTSILE FLITE



TENTSILE VISTA



TENTSILE STINGRAY



LIGHTWEIGHT LADDER



HATCH COVER



# Other Tentsile Products



STINGRAY / VISTA DRINKS  
HOLDER



TREE PROTECTOR STRAP



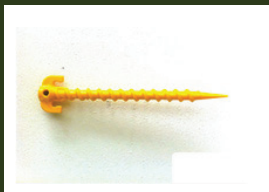
SPARE RATCHET + STRAP



DMM CARABINER



LUMINAID SOLAR LIGHT



GIANT 10" PEG (3 PACK)

